LASAN DATA CENTER

INFORMATION, INSIGHTS, AND ANALYSIS FROM LA SANITATION

August 16, 2019

This week, CSLA reporting includes closed data through August 9, 2019. In the past 7 days, LASAN CSLA teams have responded to 624 Illegal Dumping service requests and 526 Homeless Encampment cleanup service requests.

To date in August, LASAN CSLA teams responded to 814 Illegal Dumping service requests and 812 Homeless Encampment cleanup service requests.

Within the past 30 days, LASAN's Customer Care Center answered 73,636 calls for service with an average wait time of 6 minutes and 4 seconds.